

**Apologies – GK,SJ,EF**

**PRESENT – Dr Ali, Dr Hussain, SD,VW,KH,KB,PM,AHC,SB**

**PPG meeting 9<sup>th</sup> June 2025**

**Introductions – AHC introduced herself as a new member of the group.**

**Staffing updates** - Will be looking into extra cover for Reception and telephonist.

Discussed plans in optimising chronic disease management further particularly in regards to lipid management.

**CQC INSPECTION** – No current update.

**BUILDING UPDATE** – update on Debt kiosk for patients to access who are experiencing difficulties.

Childrens corner has been completed.

**Visit from Local MP** – Sarah Champion should be visiting next month. Will confirm date.

**PPG FEEDBACK** – Happy with reviews on website have discussed these.

Discussed pharmacy first referrals and procedure.

Medication reviews – Group has asked how these are completed and after how long.

Discussed PCN pharmacy team and surgery employed pharmacy, discuss medication review protocol.

The group gave feed back on call back service and said it was efficient.

Discussed weight loss programme and future plans.

Group agreed that the practice has improved, and many new things have been implemented that are positive change. Everybody doesn't always adapt to change at the same speed.

**Cancer Awareness**

The practice holds monthly drop in services for Bowel screening and cancer awareness.

WSB are working alongside Cancer research and Bowel screening service.

